Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683
Enthusiast
(0) View listings
05-11-2022 10:12 AM

eBay please explain how a seller can:

(1) Have many multiple quantity listings of USED electronic devices, but only use stock images of one of the USED devices to represent each USED device when each USED device's wear and tear can vary widely.

Stock photos for USED devices are not allowed. In most cases sellers might use stock photos of new devices to represent USED devices but that ban also applies to stock photos of a single USED to represent multiple USED quantities of the same device. Both are deceptive as what you get is not going to match what is shown due to wear and tear.

These listings have been on eBay for months and you've not detected them.

They've been reported to you now three times and you've done nothing!

(2) How does said seller have YouTube channel in which he repeatedly mentions his eBay store in every video description in order to:

(a) Sell off eBay courses about selling on eBay.

(b) Sell bulk lots of goods on a off eBay site that he claims people can sell on eBay using his courses.

(c) Selling tools and other items, from Amazon, that you might find useful for selling on eBay.

(d) Selling tax software on a off eBay site.

(e) Selling CPA services on a off eBay site.

(f) Selling items on a Facebook group.

Using your eBay account to solicit off eBay income, especially from eBay competitors is not allowed!

(3) How is someone who was sued by Sprint for fraud and lost a $5 million dollar lawsuit against them allowed to sell on eBay?

The judge ruled (as quoted from web site documenting the case):

The judge ruled said eBay seller and his business partner/fiancé had committed:

- Trademark infringement
- False advertising
- Computer fraud
- Common law fraud
- Unfair competition
- Civil conspiracy
- Tortious interference
- Fraudulent misrepresentation

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About this board

Welcome to the Buying board! You can chat with other members about anything to do with buying on eBay.

Buying related questions? Start here:

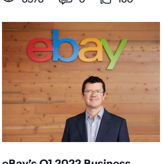
- How to find items you want to buy
- How buying works
- Paying for items
- Rules of Engagement

Videos:

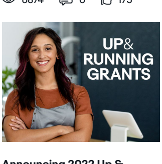
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- Lockable filters in the app search

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45 REPLIES

Sort: Oldest to Newest

Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

myangelandmyprincess
Rockstar
(2922★) View listings
In response to ce_436683
05-12-2022 08:52 AM

> @ce_436683 wrote:
>
> Stock photos not allowed for used items!
>
> I hope eBay enjoys its criminal complaint.

Yes I'm aware of that policy I just don't think a picture the seller takes of one of the used items fits the definition of "stock photo".

"Birth certificates show that you were born. Death certificates show that you died. Photographs show that you have lived." -Unknown

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683
Enthusiast
(0) View listings
In response to myangelandmyprincess
05-12-2022 04:51 PM

Of course it does as buyers can't see the actual item they are purchasing.

Each used item has a unique pattern of wear and tear not reflected in the stock photos of one used item.

The first item I looked at stated: "Good used condition with normal wear and use (See photos)".

The stock photos being used are NOT normal wear and tear. Its of a electronic device whose top surface of plastic has started to chemically separate, producing a thick shell of semi-transparent goo over the surface that you can scrape off with your finder nails but which leaves the surface covered with pits and furrows.

Based upon the seller's dishonesty as documented by a $5 million dollar judgement against the seller for fraud and other scams the actual pictures may not even represent any of the actual devices that remain for sale. So with a quantity of five a buyer has a 20% chance that the item they get will actually match the pictures at all. With ten its 10%.

Who cares if the seller has free returns in order to obtain certain eBay listing benefits and eBay has MBG! Is that going to compensate a buyer for their time and money spent sending the item back and the hassle of ordering another one form someone else and then waiting for that to arrive? A buyer has to repackage the item and then take is back to the post office, which in a big city could mean your sitting in traffic for a long time burning expensive gas. So the buyer gets their $10 back but wastes $30 in gas and $100 of their time sending it back. So much for eBay best practices!

A lot of buyers are not even going to bother sending it back its too much of hassle; just like sellers who don't bother to question eBay wrongly billing their account as getting a refund from eBay actually means they loose even more money.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

donsdetour
Rockstar
(4768★) View listings
05-12-2022 08:59 AM

> @ce_436683 wrote:
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>
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> Stock photos for USED devices are not allowed. In most cases sellers might use stock photos of new devices to represent USED devices but that ban also applies to stock photos of a single USED to represent multiple USED quantities of the same device. Both are deceptive as what you get is not going to match what is shown due to wear and tear.
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> - Trademark infringement
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> - Unfair competition
> - Civil conspiracy
> - Tortious interference
> - Fraudulent misrepresentation

I read this whole topic; The OP reminds me of the term stalking...
As for this:
"eBay please explain how a seller can:"
Well if they are an eBay seller then ebay must disagree with all you say: and they are still a seller. eBays choice not your or mine...
As for anything not on eBay site: report it to the site it is on.
Now if you find eBay's right holder violations report such to eBay..
They be a bit picky how their name is used..

Hard to follow topic to say the least. It for sure is an attempt to name and shame the reputed seller:
Glad usernames can not be posted in this situation..

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

kathiec
Superstar
(1053★) View listings
In response to ce_436683
05-12-2022 09:06 AM

> @ce_436683 wrote:
>
> Stock photos not allowed for used items!
>
> I hope eBay enjoys its criminal complaint.

You seem to not have a clue as to the definition of a stock photo.

"Stock photography refers to high-quality photos that are already created and made available for licensing, to use in multiple creative ways. Basically, instead of hiring a professional photographer to do a photo shoot for you, you pay a photographer for the right to use their intellectual property (i.e. their photo) in your work. Stock imagery -which includes illustrations and graphics on top of stock photographs- is usually offered in the form of stock libraries, large image banks where you can find all kinds of visual content to purchase a license to use for commercial purposes."

Reusing a photo of a used item is in no way, shape or form stock photography.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683
Enthusiast
(0) View listings
In response to kathiec
05-12-2022 04:59 PM

No it does not!

eBay's own catalog is filled with millions of images by eBay sellers, 99.9999 percent of which are not professional photographers!

The seller is using his own stock photos of a single used item to represent multiple quantities of used items!

These seller photos are also licensed by eBay from sellers as soon as they are uploaded to eBay.

Sharing and using content

The product catalog consists of images and information provided by eBay members and other third parties. To make sure the catalog is accurate and up to date, we may add the photos that sellers upload to their listing to represent a product in our catalog. Photos are chosen at our discretion, and photos in every listing are considered for catalog inclusion—you can't selectively choose which photos are considered for inclusion, and there's no guarantee any of your photos will be added.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

treasurechestfl
Adventurer
(6524★) View listings
In response to kathiec
05-12-2022 09:53 AM

Kathie thank you for your import. The OP is referring to me and I will reply to the thread HAPPILY responding to this.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

treasurechestfl
Adventurer
(6524★) View listings
05-12-2022 09:59 AM

Wow, good thing this is the Ebay community boards that allow miserable people to rant like this.

So the OP is talking about me "Rockstarflipper". So let me just go ahead and CALMLY clear things up for this "hater/troll"

#1.) Reporting my listings falsely against ebay policy..fantastic. I will make sure my contacts at Ebay are made aware of this. My listings are USED items with ZERO stock photos. All photos are taken by us, in house, and edited with the white background tool or an app. With multiple quantities we take photos of the worst condition one and post it, any others are better condition. CLEARLY you don't know what a stock photo is. NEXT...

#2.) Mentioning or Linking an Ebay store on social media or Youtube is 100% allowed and not against Ebay TOS. Any other products or services I sell are NON ebay items and NEVER listed on ebay or taken off platform (hence why they are elsewhere). I literally have had Ebay employees and executives ON MY CHANNEL and IN MY VIDEOS. I was on stage for ebay in 2017 and hosted a live video in 2018 at ebay open events with executives. shall I link it?

#3.) My business dealings, civil and legal are of NOONES concern except me. Not even Ebay's. Nor do they look at that stuff.. With that said, if I actually lost $5 million dollars to sprint then why are they out of business and I'm not? Why do i drive multiple 6 figure cars and live in a 3/4 million dollar house and live the life I live? Not bragging at all, but since you decided to bring up what you "think" happened I am going to shut it down. Clearly you believe everything you found on google because "its on the internet it must be true" (laughable)

So is there anything else you would like to discuss? Shall I tag and have my ebay contacts come take a look? Pull up your account for falsely reporting my listings and using this community board to attack another seller?

Let me know when you're ready to approach that course of action.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683
Enthusiast
(0) View listings
In response to treasurechestfl
05-12-2022 05:20 PM

#1.) Reporting my listings falsely against ebay policy..fantastic. I will make sure my contacts at Ebay are made aware of this. My listings are USED items with ZERO stock photos. All photos are taken by us, in house, and edited with the white background tool or an app. With multiple quantities we take photos of the worst condition one and post it, any others are better condition. CLEARLY you don't know what a stock photo is. NEXT...

Clearly I do because you are not allowed to take photos of a single used item and use it to represent the condition of multiple used items! That is called using stock photos!

Who cares if the seller has free returns in order to obtain certain eBay listing benefits and eBay has MBG! Is that going to compensate a buyer for their time and money spent sending the item back and the hassle of ordering another one from someone else and then waiting for that to arrive? A buyer has to repackage the item and then take is back to the post office, which in a big city could mean your sitting in traffic for a long time burning expensive gas. So the buyer gets their $10 back but wastes $30 in gas and $100 of their time sending it back. So much for eBay best practices.

"Shall I tag and have my ebay contacts come take a look?"

"I literally have had Ebay employees and executives ON MY CHANNEL and IN MY VIDEOS"

And that explains it all. eBay colluding with a eBay seller. Thanks for confirming it all! Thread saved and forwarded as part of criminal complaint.

"With that said, if I actually lost $5 million dollars to sprint then why are they out of business and I'm not?"

Its called a 2020 $26 million dollar merger with T-Mobile.

Another lie like so many others. How dumb do think people are to believe your comments about Sprint? Anybody not living under a rock knows about the merger.

"Any other products or services I sell are NON ebay items and NEVER listed on ebay or taken off platform (hence why they are elsewhere)."

"Bulk lots that include items that were unable to be sold on eBay."

You sure about that? People can create PDFs of eBay listings and archive them these days.

Some how I just don't believe anything you say based upon a judge finding someone guilty of:

Trademark infringement
False advertising
Computer fraud
common law fraud
unfair competition
civil conspiracy
tortious interference
fraudulent misrepresentation

bentcorner.com/sprint-vs-rockstarflipper/

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

kathiec
Superstar
(1053★) View listings
In response to treasurechestfl
05-12-2022 10:00 AM

Oohhh, break out the popcorn! I love it when we get the other side.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

donsdetour
Rockstar
(4768★) View listings
In response to treasurechestfl
05-12-2022 10:52 AM

> @treasurechestfl wrote:
> Wow, good thing this is the Ebay community boards that allow miserable people to rant like this.
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> So the OP is talking about me "Rockstarflipper". So let me just go ahead and CALMLY clear things up for this "hater/troll"
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>
> So is there anything else you would like to discuss? Shall I tag and have my ebay contacts come take a look? Pull up your account for falsely reporting my listings and using this community board to attack another seller?
>
> Let me know when you're ready to approach that course of action.

Well thanks for the other side of this story..
Yep: were da popcorn.. may end up a good show if the OP comes back..

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

treasurechestfl
Adventurer
(6524★) View listings
In response to kathiec
05-12-2022 10:53 AM

No popcorn or drama, just not going to sit back and allow some account made 3 days ago to act that way in a public forum.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

treasurechestfl
Adventurer
(6524★) View listings
In response to donsdetour
05-12-2022 10:56 AM

Of course the OP will come back. They are hiding behind a screen with an account thats 3 days old. They have nothing to lose, no risk of consequences, and no name/face to put to the baseless rants. I cleared it up and anyone who chooses to believe what the OP posted is not someone I would want watching me anyways.

Clearly the OP is bored, miserable, or failing and wants to take that out on others. Nothing new. He/She isn't the first, and won't be the last.

On to the next

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

donsdetour
Rockstar
(4768★) View listings
In response to treasurechestfl
05-12-2022 10:59 AM

> @treasurechestfl wrote:
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> Clearly the OP is bored, miserable, or failing and wants to take that out on others. Nothing new. He/She isn't the first, and won't be the last.
>
> On to the next

You might want to save this topic; as such does show harassment etc..
Seems this user has it out for you by what was posted here.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

iwant10dogs
Adventurer
(1239★) View listings
05-12-2022 11:30 AM

I see things have not changed much on these boards for the past 20 years. Still liars. Still bullies. Still pretentious know it alls that choose to talk down to people instead of helping. 20 years ago the excuse as to why rude responses to questions were to be put up with from experienced posters, was because they had heard it all &had no patience left. Then quit posting. Right or wrong, people come here for help. If they are wrong, then explain how. No need to tell them they don't know what they are talking about. If the conversation is going nowhere, then back out & stop posting. Totally pointless to keep responding if nothing is being accomplished. The anonymity of online sites gives one the choice to be nice, helpful, useful or pompous & presenting any offered help with an attitude. People in general seem to choose the latter more often than not. I watch rockstarflipper on youtube. Very successful, hard working young man. But to take the time to mention that you will call your ebay people...twice.....is really petty. This woman is wrong but so is everyone else. Just move on when the gig is up.......not wait for the OP to return in the hopes that more drama will develop. I won't be back to these boards....or whatever they are called.....again anytime soon so go ahead & eviscerate me. But that will really just support what I have just posted.....won't it!

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

treasurechestfl
Adventurer
(6524★) View listings
In response to iwant10dogs
05-12-2022 12:15 PM

I Don't know if its a woman or man, but either way yes it is VERY necessary to mention that I will contact Ebay. Posting what the OP posted is NOT ok by any stretch of the imagination. It can hurt my reputation which is my business, it can hurt my business and money directly, and potentially if ebay isn't notified can hurt my ebay account.

Thats not ok, and 100% needs addressing. PERIOD

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

sabsh65
Enthusiast
(0) View listings
In response to ce_436683
05-12-2022 12:19 PM

Why should eBay believe a person with an obvious chip on their shoulder and a fuzzy understanding of what the policy actually is?

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

johnson_junk_company
Scout
(281★) View listings
In response to ce_436683
05-12-2022 12:34 PM

Technically, stock photos are not allowed for "new" merchandise either unless you are an authorized dealer or have written permission from the owner of the photo to use them. Are you sure stock photos are being used or just good photos with the backgrounds removed, which If done well are hard to tell from stock photos.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

kathiec
Superstar
(1053★) View listings
In response to johnson_junk_company
05-12-2022 01:01 PM

> @johnson_junk_company wrote:
> Technically, stock photos are not allowed for "new" merchandise either unless you are an authorized dealer or have written permission from the owner of the photo to use them. Are you sure stock photos are being used or just good photos with the backgrounds removed, which If done well are hard to tell from stock photos.

This is not an accurate reflection of eBay policy, which is what the OP was referring to. Ebay not only allows stock photos, they have a catalog of select items sellers can pull stock photos from. Unless reported as a Vero violation, eBay simply assumes the seller has the right to use a photo.

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